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CANCELLATION POLICY

If you fail to cancel a scheduled appointment, this time cannot be used for another client, therefore you will be billed for the entire cost of your missed appointment.

A full fee is charged for missed appointments or no show cancellations with less than a 24 hour notice unless due to illness or emergency. An appointment can be rescheduled within the same week on a best efforts basis with no impact based on availability.

A bill will be mailed directly to all clients who do not show up or cancel an appointment at the last minute.